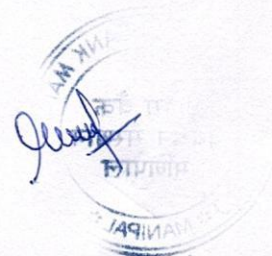


ANNEXURE 1.

PREBID QUERIES AND BANK'S RESPONSE TOWARDS CATERING SERVICES AT CIBM, MANIPAL.			
S.No.	Page No. In tender	Query raised by bidder	Clarifications/Reply from the bank
1	Page No:13	General	The contractor needs to employ his own staff for the purposes of cooking, serving and washing and such employment should conform to the labour laws presently in force and in future till the contract period.
2	Page No:14	General	This EMD (Earnest Money Deposit) shall be in the form of demand draft from any nationalized bank or from a scheduled bank drawn in favour of Canara Bank, CIBM, Manipal.
3	Page No:16	General	The 'Contract' means the documents forming the tender and acceptance thereof and the agreement duly executed between the bank and the Tenderer, together with the documents referred to therein including those conditions, the specifications, schedule of quantities, tender agreement and instructions issued from time to time by the Officer-in- Charge. All these documents taken together shall be deemed to form one contract and shall be complementary to one another.
4	Page No:21	General	The contractor shall undertake the services by themselves and shall not sublet or assign or transfer or sub contract any part of the services.
5	Page No:22	General	The Contractor shall give intimation to the Officer-in-Charge indicating the payment of wages made online by submitting monthly statements along with the monthly invoice. The Officer-in-Charge or his authorized representatives will verify the payment of wages and shall record the following certification in the wage register.



6	Page No:23	General	The Contractor agrees and hereby keeps the Bank indemnified against all claims, actions, loss, damages, costs, expenses, charges, including legal expenses (Attorney, Advocates fees included) which the Bank may incur on account of any breach of contractual terms and conditions or deficiency in services rendered by the Contractor or any acts or omission on the part of employees, agents, or representatives of the company.
7	Page No:23	General	The Contractor agrees to make good the loss suffered by the Bank on first demand made by the Bank without any protest or demur in this regard which shall be final conclusive and binding on the Contractor.
8	Page No:24	General	Contractor shall ensure that none in his employee is allowed to sell meals, snacks etc to outsiders by accepting cash; in the event of any employee being found selling meals, snacks etc to unauthorised persons, by accepting cash, the Contractor shall remove such person on the instruction of such officer authorised by the Bank.
9	Page No:24	General	In the event of the Contractor suspending or abandoning canteen services without giving prior notice to the Bank, without handing over charge of the canteen materials entrusted to him by the Bank, the whole of security money and other dues payable to him shall stand forfeited to the Bank or guarantee shall be invoked in case of bank guarantee and he shall also be liable for such legal action deemed fit and proper for breach of contract and towards the loss of various accessories and furniture entrusted to the contractor.
		General	The Contract shall be in force for the period of 2 years stipulated in the contract and on the expiry thereof, it will be deemed to have been terminated automatically. Further, the contractor will not have any right either contractual or equitable to demand any fresh contract for another term or to continue the same for any period.



10	Page No:25	General	Bank shall be entitled to terminate the contract, at any time without assigning any reasons whatsoever and without notice. Bank shall not entertain any claim for compensation by the Contractor for such termination of Contract.
		General	If it is found that the quality of items supplied by the contractor and/or the services rendered are unsatisfactory or that the contractor has violated any terms and conditions of the contract and agreement or abandoning the work, then in that event, the Bank will be entitled to terminate this contract and rearrange the work through other agencies at the risk & cost of the contractor and under such circumstances, the security deposit paid by the contractor shall stand forfeited
11	Page No:27	General	The facility Manager, supervisors, and workers should be provided with mobile phones for communication by the contractor.
12	Page No:46	General	I/We further understand that the bank reserves the right to withdraw the tender any time before the execution of the agreement with the successful bidder without incurring any liability towards the successful bidder for the expenses incurred by it in relation to the tender
13	Page No.26	What is the quantity for Juice in breakfast?	Juice - 200 ml
14	Page No.26	What is the quantity for fruits in breakfast?	Fruits - 150 gms
15	Page No.27	What is the quantity for soup, Ice cream in Lunch?	Soup - 150 ml, Ice cream - 1Scoop, Sweets - Any one of 75 gms (Same will be applicable to Dinner too).
16	General	Whether staff room will be provided inside the premises ?	Yes, it may be provided but maintenance of the said room has to be maintained well and the same will be inspected by bank officials from time to time.

